



Information on upcoming changes to your CIBC Credit Card Account

We are making changes to your CIBC Cardholder Agreement (your "Agreement"), including your Summary of Rates and Fees, which will take effect August 1, 2025, unless otherwise noted below.

TIP: CIBC wants to ensure clients are protected so we offer free digital tools like access to your Credit Score Dashboard where you can see your credit score and credit report. We also offer the ability to lock and unlock your credit card or change your PIN in Online and Mobile Banking.

What's changing: Below is a summary of the changes with additional details provided in the Notes section of this message.

Changes to Annual Interest Rates

1. For all cards with an annual interest rate for Purchases at **20.75%**, the annual interest rate will change:

Current: The annual interest rate for Purchases is **20.75%**

Effective the first day of the period covered by your August 2025 monthly statement: The annual interest rate for Purchases is **21.75%**

2. We are changing the timing as to when your interest rate will increase if you miss two or more payments in a 12 month period. (Refer to Note A)

Changes to Fees

3. The following fees will no longer apply if you are a resident of Quebec:
 - Cash Advance fee (within and outside Canada) for all cards;
 - Dishonoured payment to CIBC fee; and
 - Promotional (low rate) Convenience Cheque or Balance Transfer fee.

Changes to how we apply payments to your account

4. We are clarifying what is a billed and unbilled Transaction. (Refer to Note B)
5. We are changing how payments get applied to credit card accounts for Quebec residents. (Refer to Note C)

Removal of Credit Report Alert effective May 31, 2025

6. Effective May 31, 2025, the credit report alert is no longer available and all references to credit report alerts in your Benefits Guide are deleted.

All other fees, rates and terms remain unchanged. By continuing to use your credit card account after the changes take effect, you are accepting these changes. If this credit card account no longer meets your needs, you have the option to transfer to another product or to cancel your credit card account without cost within 30 days of the changes taking effect by contacting us at [1-866-346-2999](tel:1-866-346-2999) in Canada & the U.S., or from elsewhere collect at [416-784-0116](tel:416-784-0116); alternatively, you may contact your CIBC Advisor.

You remain responsible for repaying all amounts outstanding on your credit card account on the date of cancellation. Capitalized terms used in this message have the meanings set out in your Agreement unless otherwise defined.

We appreciate your business and look forward to meeting your financial needs.

Notes

- A. **Current:** If you do not make your Required Payment by the payment due date **2** times in any **12** month period, your interest rate may increase to **25.99%** on Purchases and **27.99%** on Cash Advances, Balance Transfers and Convenience Cheques for at least **12** months. This increase will take effect in the third statement period following the missed payment that caused the rate to increase.

Effective August 1, 2025: If we do not receive your Required Payment by the payment due date or by the date we prepare your next statement **2** or more times in any **12** month period, these interest rates will apply for at least **12** months and take effect on the first day of the next statement period following the missed payment that caused the rate to increase:

Purchase Transactions: **25.99%**

Cash Advances, Convenience Cheques and Balance Transfers: **27.99%**

- B. The following paragraph is added to **section 9** immediately after the heading **How we Apply Payments to your Account:**

In this section, a Transaction is billed when it has appeared on a statement we sent you. A Transaction is unbilled when it has not yet appeared on any statement.

- C. The following new **section 9.2 Provisions Applicable to Quebec Residents Only** is added to the end of **section 9:**

- a) When we receive a payment, we will apply that payment as follows:
1. First, we will divide your Balance into different groups by interest rate and billed or unbilled status. This means that all items within a group will include Transactions that are subject to the same interest rate and the same billed or unbilled status. Refer to subsection 2 below for an example.
 2. Second, we allocate the portion of your Minimum Payment representing your Percent of Amount Due to the billed group with the highest interest rate, and then allocate any remaining portion to the other billed groups in descending order, based on their applicable interest rates. This means we start with the highest interest rate billed group first and apply the payment to each subsequent billed group until these billed groups are fully paid before applying the payment to the unbilled groups.

Below is an example for illustrative purposes only of the different groups and order of the payment allocation for an Account. We have not set out all the possible groups that could be available for an Account:

- Group 1: all billed Cash Advance, Balance Transfer, Convenience Cheque and Purchase balances at 21% interest;
- Group 2: all billed Balance Transfer balances at 0% interest;
- Group 3: all unbilled Cash Advance, Balance Transfer Convenience Cheque and Purchase balances at 21% interest; etc.

When a payment is applied to a group, any interest attributable to that group will be paid first before the payment is applied to the principal portion of that group. Also, Cash Advance, Balance Transfer and Convenience Cheque balances are paid first before Purchase balances when these Transactions are in the same group. For example, billed Cash Advance and Purchase interest will be paid before the billed Cash Advance and Purchase balances.

3. Third, we will allocate the portion of your Minimum Payment representing Installment Plan payments due (including interest) to the corresponding group; and
4. Lastly, if there is any payment amount remaining, we will first allocate the payment to the billed group with the highest interest rate, and then to other billed groups in descending order, based on their applicable interest rates before allocating any amount to any unbilled groups in the same order (e.g. highest interest rate to lowest interest rate groups). For example, any payment amount remaining will be applied to billed Purchases before being applied to unbilled Cash Advance balances.

